

CDAC-SFCCA Bursary 2024 – FREQUENTLY ASKED QUESTIONS

1. What is the application period for the CDAC-SFCCA Bursary 2024?

Online applications for the CDAC-SFCCA Bursary will open from 19 February 2024 to 30 April 2024.

2. What are the eligibility criteria for the CDAC-SFCCA Bursary 2024?

To qualify for the CDAC-SFCCA Bursary,

- The student applicant or one of the applicant's parents must be a **Chinese** Singapore Citizen or **Chinese** Singapore Permanent Resident.
- The family's gross monthly household income must not exceed **\$4,800** or the gross per capita income must not exceed **\$1,400**.
- The student applicant must be a full-time MOE Primary, Secondary or Integrated Programme (Year 1 to 4) student, who is studying in a Government or Government-Aided School / Autonomous School / Independent / Specialised Independent School / Special Education (SPED) School.

3. If my child is an existing CDAC Tuition student /was a past CDAC-SFCCA Bursary recipient, do I need to submit a new application for the CDAC-SFCCA Bursary 2024?

Yes, please submit a new online application for the CDAC-SFCCA Bursary 2024.

4. Can I apply for the Bursary using hardcopy forms?

Since 2023, there are no longer hardcopy forms. Please submit your bursary application via myCDAC portal from 19 February 2024. Before applying, please ensure that you have the following items ready:

- a) Singpass account and Singpass mobile app
- b) registered for PayNow linked to your child's NRIC / Birth certificate (BC) number and
- c) have a valid email address.

5. Why do I need to apply for the Bursary using Singpass?

CDAC will need to collect the essential information to assess your child's eligibility for the Bursary.

Singpass Myinfo is a convenient and secure service for you to easily retrieve your personal information from government-verified data sources, hence cutting down the need for manual entry.

6. How do I register for Singpass?

Please access <https://www.singpass.gov.sg/home/ui/register/instructions> to register for Singpass. You and your spouse (if married) are also required to download the Singpass app on your mobile phone before applying for the Bursary.

7. How do I know if I / my spouse is eligible to apply for Singpass?

Please access <https://www.Singpass.gov.sg/home/ui/support> to check your eligibility to apply for Singpass.

8. I have forgotten my Singpass password. What can I do?

Please visit <https://www.singpass.gov.sg/home/ui/online-reset-password/user-detail> to reset your password.

9. I have forgotten my Singpass username, how can I retrieve it?

Please visit <https://www.singpass.gov.sg/home/ui/retrieve-account/retrieve-singpass-id> and follow the steps to retrieve your username.

10. My spouse is not working and does not have a Singpass. What should I do?

Your spouse will need to register for Singpass for us to retrieve his/her details via Singpass Myinfo to verify his / her income status.

11. I / my spouse is a Chinese Singapore Permanent Resident or Long-Term Visit Pass (LTVP) Holder. Can we apply for the Bursary?

If your child or one of your child's parents is a Chinese Singapore Citizen or Chinese Singapore Permanent Resident, you may apply for the Bursary.

Long-Term Visit Pass (LTVP) holders are **highly encouraged** to apply for Singpass and download the Singpass app onto their mobile phones. This will help you to key in minimal data entry, with no or few documents needed to be uploaded and provide faster outcomes.

12. I do not know how to complete the online application form. Who can I approach for assistance?

Please call us at 6603 5555 during office hours (Monday to Friday, 9am – 5pm), and our staff will guide you through the application process.

13. I do not have a computer or Internet access. How do I submit my bursary application?

You may visit one of our [CDAC Centres](#) or [Vibrance @ Yishun](#) for assistance. Please ensure that you have a Singpass account for us to assist you with your bursary application.

14. I do not have a scanner. Can I still submit my documents online?

Please use your mobile device's camera to take a photo of the relevant document(s) required and upload it with your application. Please ensure that each photo is brightly lit and clear, less than 3MB and saved in JPEG, PNG, or PDF format.

If you are not ready to submit your application, please click "Save" on every page before logging out. The draft application will then be saved and kept in our system for 30 days. Thereafter, it will be cancelled, and you must create a new application.

15. My application has been cancelled. What should I do?

The system will automatically cancel your draft application after 30 days. Please apply again.

16. How will I be informed of the outcome of my child's application?

Applicants will be informed of the outcome via email. Please also check your junk / spam folder.

17. How will my child receive the payout after his/her bursary application is approved?

For approved applications, the Bursary quantum will be credited into your child's PayNow-NRIC/BC linked bank account.

18. I need help with linking PayNow to my child's NRIC/BC number. What should I do?

You may refer to the [PayNow Registration Guide](#) and follow the steps accordingly. If you still require further assistance, you may call us at 6603 5555 during office hours or visit one of our [CDAC Centres](#) or [Vibrance @ Yishun](#).

Please ensure that you bring along an ATM card so we can assist you with PayNow registration. If your account belongs to a bank which is not listed in the PayNow registration guide, please call your bank to find out the registration process.

19. I / my child do not have PayNow, are there other payment modes available?

All bursary disbursements are **strictly made** through PayNow linked to the student applicant's NRIC / BC number. Please link your child's NRIC / BC number to PayNow to receive the bursary.

20. I am a foster parent / legal guardian / children's home caseworker applying for the Bursary on behalf of a child. Am I able to do so online?

Please call us at 6603 5555 during office hours, and our staff will assist you accordingly.