

# PC-BUNDLE SCHEME APPLICATION FORM



## OBJECTIVE

The NEU PC Plus Programme is an initiative by the Infocomm Development Authority of Singapore (IDA) to bridge the digital divide by offering affordable PCs and broadband access to students and people with disabilities from low income families.

## POINTS TO NOTE

1. The NEU PC Plus Programme helps you purchase a PC with free software and 3 years of free broadband subscription at a subsidised price if you qualify for the scheme base on the terms and conditions spelt out in [Appendix P1](#).
2. Your household must not have a working computer with system specifications that can meet school's learning needs.
3. To receive the free 3 years broadband subscription, please note that (i) there must be 3G coverage to support mobile broadband, or (ii) there must be a fixed SingTel telephone line for ADSL broadband.
4. If you have difficulty with the co-payment for the subsidised PC bundle, you may apply for assistance under iNSPIRE Fund under the NEU PC Plus Programme to get a PC bundle fully paid by IDA (terms and conditions apply).

## A.1 PC Options

Please tick the check-box to indicate the model of PC options.

**NOTE:** Details of the PC specifications can be found in [Appendix P3](#).

You can only choose **one** of the following:

Desktop Options		Amount Payable by Applicant (\$)		Laptop Options		Amount Payable by Applicant (\$)	
		AFAS <sup>1</sup>	Others			AFAS <sup>1</sup>	Others
<b>Entry Level</b>							
<input type="checkbox"/>	Model <b>DEJ</b>	176	312	<input type="checkbox"/>	Model <b>LEA</b>	347	560
<input type="checkbox"/>	Model <b>DEP</b>	136	272	<input type="checkbox"/>	Model <b>LEJ</b>	214	427
<b>Mid Range</b>							
<input type="checkbox"/>	Model <b>DMP</b>	146	292	<input type="checkbox"/>	Model <b>LMA</b>	289	579
				<input type="checkbox"/>	Model <b>LMJ</b>	319	609
				<input type="checkbox"/>	Model <b>LMP</b>	331	621

For Official Use Only

PCR No.: \_\_\_\_\_

<sup>1</sup> AFAS refers to students receiving assistance under IDA-approved financial assistance schemes.

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## A.2 Broadband Options

Please tick the check-box to indicate the Broadband option.

ADSL – SingTel

Mobile – M1

If you are applying for broadband service, please complete:

(i) The Deed of Undertaking and Indemnity ([Appendix P4](#)); **AND**

(ii) SingTel Broadband Application Form – for ADSL Broadband application; **OR**

(iii) M1 Broadband Application Form – for Mobile Broadband application.

Please note that Applicant found to have existing broadband at home will be disqualified from the programme.

I wish / do not wish<sup>#</sup> to apply for Internet Filtering Service.

*Internet Filtering Service allows parents to restrict their child's access to undesirable sites, images and content while surfing the internet.*

<sup>#</sup> Delete where appropriate

I do not wish to apply for broadband service.

Note: If you opt out of this, you will not be eligible to reapply for this service under the NEU PC Plus PC-Bundle Scheme

## B. Particulars of Applicant

Applicant's Name\* (please underline Surname) : \_\_\_\_\_

NRIC/Birth Certificate No.\*: \_\_\_\_\_ Citizenship\*:  Singaporean

Date of Birth\* : \_\_\_\_\_  Permanent Resident  
(dd/mm/yyyy, e.g. 30/01/1997)

Name of current school and class\* : \_\_\_\_\_

Permanently disabled\*?  Yes  No

*If Yes, provide description of disability:* \_\_\_\_\_

Occupation (if applicable): \_\_\_\_\_ Gross Monthly Salary (if applicable) : \_\_\_\_\_

### B.1 Contact Information

Tel No.\*: \_\_\_\_\_ (Home) \_\_\_\_\_ (HP)

Address\* : \_\_\_\_\_

Email Address: \_\_\_\_\_

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## B.2 Alternate Contact Information (e.g. father, mother, guardian)

Name\*: \_\_\_\_\_ Relationship to applicant\*: \_\_\_\_\_

Address (if different from above) :  
\_\_\_\_\_

Tel No.\*: \_\_\_\_\_ (Home) \_\_\_\_\_ (HP)

NOTE: \* denotes information that is compulsory

## C. Type of Housing

1 Room  2 Room  3 Room  4 Room  5 Room  Others: \_\_\_\_\_

Purchased  Rented (please provide proof of rental from HDB or agreement from landlord for usage of address)

## D. Household Financial Information

Is your household receiving financial assistance or maintenance allowance from any organisation / person?

Yes (please provide details below)  No

Name of Organisation / Person	Address	Tel No	Amount of financial assistance or maintenance allowance received per month

## E. Particulars of Household Members

Name (as in NRIC/BC) <u>and</u> NRIC/ BC No.	Gender	Citizenship	Date of Birth	Relationship to applicant	Gross Monthly Income (where applicable)	State (where applicable) : Name of School / Current Education Level / Occupation / Highest Education Level

# PC-BUNDLE SCHEME APPLICATION FORM



## F. Application for iNSPIRE Fund

The iNSPIRE Fund helps students who cannot afford to co-pay, to earn a fully paid PC bundle by doing community service for a stipulated number of hours (see table below) within a period of 6 months. Students need to satisfy the eligibility criteria to apply for assistance under the iNSPIRE Fund. Please read the terms and conditions carefully and fill in the details in Section F.1.

Applicant's Age	Community Service Hours you need to serve:	
	Desktop (DMP)	Laptop (LMA)
Full time students below 15 years old	6 hours	12 hours
Full time students who are 15 to 20 years old	12 hours	24 hours

1. Do you want to apply for the iNSPIRE Fund which you would need to complete a number of community service hours (as stipulated above) in return for a fully-paid PC bundle?

- Yes (Proceed to Section F.1)       No (Proceed to Section G)

### F.1 iNSPIRE Fund Application Details

#### Recommendation by School Teacher / Principal

The student, \_\_\_\_\_ (Name),  
\_\_\_\_\_ (NRIC / Birth Cert. No.) is recommended for assistance under the iNSPIRE Fund because he / she meets the following criteria:

- ✓ The student is disciplined and attends school lessons consistently.
- ✓ The student has a positive learning attitude and actively participates in classes.

\_\_\_\_\_  
Name and Signature of School Teacher / Principal<sup>#</sup> and school stamp

\_\_\_\_\_  
Date

<sup>#</sup> Delete where appropriate

#### Declaration By Student

I agree to the following requirements upon successful application of the iNSPIRE Fund:

- ✓ I will do community service recommended by my school, self-help group or voluntary welfare organisation according to the number of hours stipulated under the scheme and I will complete the community service within 6 months from the date of In-principle approval of the iNSPIRE Fund application.
- ✓ No extension to the completion time frame for the community service will be entertained and the approval will be considered void if the service cannot be completed within the stipulated time frame.
- ✓ I will receive the fully paid PC bundle only after I have completed the community service.

\_\_\_\_\_  
Signature of applicant

\_\_\_\_\_  
Date

# PC-BUNDLE SCHEME APPLICATION FORM



## G. School's certification for student receiving assistance

I certify that the student, \_\_\_\_\_ (Name),  
\_\_\_\_\_ (NRIC / Birth Cert. No.) is receiving assistance under the following

IDA-approved financial assistance schemes (AFAS):

Please tick accordingly:	
<input type="checkbox"/>	MOE Financial Assistance Scheme (MOE-FAS)
<input type="checkbox"/>	CDC & CCC ITE Bursary
<input type="checkbox"/>	CDC & CCC Polytechnic Bursary
<input type="checkbox"/>	Independent School Bursary (ISB)
<input type="checkbox"/>	School of the Art (SOTA) Bursary
<input type="checkbox"/>	Singapore Sports School Financial Assistance Scheme (SSS-FAS)
<input type="checkbox"/>	Special Education School Financial Assistance Scheme (SPED-FAS)

\_\_\_\_\_  
Name and Signature of Officer-in-charge / HOD / Principal<sup>#</sup> and school stamp

\_\_\_\_\_  
Date

<sup>#</sup>Delete where appropriate

## H. PC ownership declaration by Applicant

<input type="checkbox"/>	I have a working computer at home but the system configuration of the PC (Pentium 3 or below and the RAM below 256mb) is not sufficient for my school's learning requirements.
<input type="checkbox"/>	I do not have a working PC at home.

# PC-BUNDLE SCHEME APPLICATION FORM



## I. Declaration by Applicant and Parent / Guardian

- ✓ We hereby declare that the information supplied is true and correct and that we have not willfully suppressed any material fact. If we have suppressed any material facts or provided any false or inaccurate information, our application will be rejected and/or the PC-Bundle withdrawn from us.
- ✓ We hereby declare that our household does not have a computer **OR** our household does not have a working computer with system specifications that can meet school's learning needs.
- ✓ We agree to comply with all the terms and conditions of the NEU PC Plus Programme.
- ✓ We agree that our information will be released to sponsor(s) and industry partner(s) of this programme for processing and audit purpose.
- ✓ We understand that we shall not change the brand or model of PC after we have submitted our application.
- ✓ We understand that our application may be rejected by IDA and/or the lead agencies without assigning any reason for doing so.
- ✓ We understand that the PC bundle may vary from time to time, and the software, broadband subscription service and anti-virus protection are subject to sponsorship availability.
- ✓ We agree to fully cooperate if a random check to verify our computer status is conducted at our house or the place where our existing computer resides and we will allow the inspector to check and test our PC.

Name & Signature of Parent / Guardian<sup>#</sup> : \_\_\_\_\_

Name & Signature of Applicant : \_\_\_\_\_

Date : \_\_\_\_\_

<sup>#</sup> Delete where appropriate

## HOW TO APPLY

- Go through the Declarations and Terms & Conditions thoroughly before signing.
- Please complete in the Deed of Undertaking and Indemnity **and** (i) SingTel Broadband Service Application Form **or** (ii) M1 Broadband Service Application Form if you apply for the free 3 years broadband service. You are **not** eligible to apply for broadband service if your household already has broadband access.
- For iNSPIRE Fund application, please fill in Section F.1 and obtain your school's endorsement.
- Ensure all required supporting documents are attached for smooth processing. **Incomplete** application forms will **NOT** be processed.
- Submit completed forms through the student's school (General Office) or directly to the appropriate Lead Agency for processing. (Refer to Appendix P2 for list of lead agencies participating in this programme).
- ITE students should submit application forms directly to your Campus Administration Office.

## SUPPORTING DOCUMENT

### (1) Applicants receiving assistance under the following AFAS:

Supporting Documents	(a)	(b)	(c)	(d)
IDA-approved Financial Assistance Schemes (AFAS)				
MOE-FAS	√	√	-	-
CDC & CCC ITE / Polytechnic Bursary	√	√	-	-
ISB	√	√	√	√
SOTA Bursary	√	√	√	√
SSS-FAS	√	√	√	√
SPED-FAS	√	√	√	√

Supporting documents:

- (a) School Officer-in-charge, HOD or Principal to complete Section G;
- (b) Birth Certificates/NRICs of applicant and **all** household members (photocopy both sides);
- (c) Latest Income Tax Assessment form or pay slips or CPF Contribution History for all working adults in the household (working adults who do not have fixed monthly salary must produce the pay slips of the last 3 months or CPF contribution history);
- (d) Latest CPF Contribution History of all non-working adults in the household.

### (2) All other applicants except those receiving assistance under AFAS:

Photocopy of the set of documents below:

- (a) Student Pass/Matriculation Card belonging to the applicant (if applicable);
- (b) Birth Certificates/NRICs of applicant and **all** household members (photocopy both sides);
- (c) Latest Income Tax Assessment form or pay slips or CPF Contribution History for all working adults in the household (working adults who do not have fixed monthly salary must produce the pay slips of the last 3 months or CPF contribution history);
- (d) Latest CPF Contribution History of all non-working adults in the household; and
- (e) Relevant medical documents/doctor's verification of the applicant's disabled condition (if applicable).

## TERMS & CONDITIONS

### 1. Eligibility

#### PC-Bundle Scheme Application

- Open to Singapore Citizens or Permanent Residents.
- The Applicant is a full-time student in a Government / Government-Aided School, Junior College, Centralised institute, Independent School, Institute of Technical Education, Polytechnic or MOE-funded Special Education School;

#### OR

The Applicant has a permanent disability.

- Each eligible household can apply for one computer only regardless of the total number of school-going children and/or household members who have permanent disability.
- The Applicant's combined gross monthly household income must not exceed \$2,500;

#### OR

Per capita income of the Applicant's household must not exceed \$625;

#### OR

Per capita income of the Applicant's household must not exceed \$875 if there is a permanently disabled household member.

- The Applicant's household does not have a working computer with system specifications that can meet school's learning needs.
- Past recipient of a PC bundle under the NEU PC Plus Programme may reapply only after a lapse of four years from the date of previous PC deployment.

#### iNSPIRE Fund Application

- Application will only be considered for successful applicants of PC-Bundle Scheme.
- Open to full-time students below 21 years old only.
- The Applicant's total household monthly income must not exceed \$1,800 or per capita income must not exceed \$500.
- Application must be supported by the student's school teacher/ lecturer or principal's recommendation as set out in Section F.1 of this Application Form.

<b>Additional requirements for IDA-approved financial assistance schemes (AFAS)</b>	
<b>AFAS</b>	<b>Eligibility &amp; Qualifying Income Criteria</b>
MOE-FAS	<ul style="list-style-type: none"> <li>• Student must be MOE-FAS recipient</li> </ul>
CDC & CCC ITE / Polytechnic Bursary	<ul style="list-style-type: none"> <li>• Student must be CDC &amp; CCC bursary recipient</li> </ul>
ISB	<ul style="list-style-type: none"> <li>• Student must be Independent School Bursary (ISB) recipient; and</li> <li>• Qualifying household income &lt;=\$1,800 or PCI &lt;=\$500</li> </ul>
SOTA Bursary SSS-FAS	<ul style="list-style-type: none"> <li>• Student must be SOTA (School of the Art) Bursary <b>OR</b> SSS (Singapore Sports School) FAS recipient; and</li> <li>• Student must be Singapore citizen; and</li> <li>• Qualifying household income &lt;=\$1,800 or PCI &lt;=\$500</li> </ul>
SPED-FAS	<ul style="list-style-type: none"> <li>• Student must be SPED FAS recipient; and</li> <li>• Student must be Singapore citizen; and</li> <li>• Qualifying household income &lt;=\$1,800 or PCI &lt;=\$500</li> </ul>
<b>2. Applicant's Co-Payment</b>	<ul style="list-style-type: none"> <li>▪ The Applicant and/or the Applicant's parent/guardian shall make co-payment for the PC bundle successfully applied to the PC provider. The amount of co-payment is dependent on the PC model selected in <u>Section A</u> of this Application Form. Please refer to <u>Appendix P3</u> for the co-payment amount for each PC model<sup>+</sup>. <sup>+</sup> <i>actual amount payable may be less if additional subsidy is granted from MOE's Opportunity Fund and Lead Agency's Opportunity Fund</i></li> <li>▪ Subscription fee for unlimited broadband access is <b>free for 36 months</b>, including broadband device and internet filtering service. Thereafter, the Applicant and/or the Applicant's parent/guardian shall be responsible for any subscription fees or other charges that may be imposed by the broadband service provider, should the Applicant wish to continue using the broadband services.</li> <li>▪ Successful Applicants may wish to purchase from the PC provider, <b>at the Applicant's own cost</b>, extra items (such as printer or memory upgrades) for same-day delivery with the computer package. Please liaise with the PC provider for details.</li> </ul>
<b>3. Approval</b>	<ul style="list-style-type: none"> <li>▪ Applications are processed by the lead agencies appointed by IDA (refer to <u>Appendix P2</u> for list of lead agencies).</li> <li>▪ Applications are subject to qualifying criteria &amp; approval of PC-Bundle Scheme.</li> <li>▪ The decision made on each case is final. For the avoidance of doubt, IDA or the lead agencies need not provide any reason for the rejection of any application.</li> </ul>
<b>4. Notification</b>	<ul style="list-style-type: none"> <li>▪ The lead agencies will inform applicants of the outcome by post.</li> <li>▪ The PC provider will arrange the date of computer delivery and installation of broadband connectivity with the successful applicant (only applicable for ADSL broadband).</li> <li>▪ IDA and the Lead Agency shall not be held responsible for any cost, damages or expenses incurred by the Applicant due to non-delivery or late or incomplete delivery of the PC.</li> <li>▪ Any change in applicant's home address and/or contact numbers before the PC deployment should be updated with the Lead Agency handling the application.</li> </ul>

<p><b>5. PC Bundle</b></p>	<p>Each PC bundle includes :</p> <ul style="list-style-type: none"> <li>▪ 3 years Broadband Internet Subscription<sup>^</sup>;</li> <li>▪ Productivity tools;</li> <li>▪ Anti-virus software; and</li> <li>▪ Delivery and installation.</li> </ul> <p><sup>^</sup> Subject to applicant's choice and Broadband Service Provider's approval</p>
<p><b>6. Others</b></p>	<ul style="list-style-type: none"> <li>▪ IDA's appointed lead agencies reserve the right to ask for additional documents to support your application.</li> <li>▪ IDA reserves the right to amend the Terms &amp; Conditions as and when it deems necessary.</li> <li>▪ Applicant must allow the PC provider to examine the approval letter from the Lead Agency, letter / receipt on co-payment for PC bundle from the school and applicant's NRIC upon PC delivery. The PC provider reserves the right to reject delivery of the PC if the required documents are not available.</li> <li>▪ IDA and any parties appointed by IDA reserve the rights to visit you and verify that you possess the PC obtained under this scheme.</li> <li>▪ The use of the software and broadband subscription service is subject to such terms and conditions as may be imposed by Microsoft and SingTel Pte Ltd as well as M1 Pte Ltd respectively.</li> <li>▪ You are required to keep the PC for at least 4 years for audit purposes.</li> </ul>

<b>Lead Agencies:</b>		
 <p><b>Association of Muslim Professionals</b> AMP@Pasir Ris #05-11 1 Pasir Ris Drive 4 Singapore 519457 Tel: 6416 3966, Fax: 6583 2806 <a href="http://www.amp.org.sg">www.amp.org.sg</a></p>	 <p><b>Central Sikh Gurdwara Board</b> 9 Jalan Bukit Merah Singapore 169543. Hotline: 6327 2004/05/07, Fax: 6327 2009 <a href="http://www.sikhs.org.sg">www.sikhs.org.sg</a></p>	
 <p>华社自助理事会 CHINESE DEVELOPMENT ASSISTANCE COUNCIL</p> <p><b>Chinese Development Assistance Council</b> CDAC Building 65 Tanjong Katong Road Singapore 436957 Hotline: 6603 5588, Fax: 6842 4110 <a href="http://www.cdac.org.sg">www.cdac.org.sg</a></p>	 <p><b>The Eurasian Association</b> 139 Ceylon Road Eurasian Community House Singapore 429744 Hotline : 6447 1578, Fax: 6447 3189 <a href="http://www.eurasians.org">www.eurasians.org</a></p> <p>Note: EA will also help to process applications of the minority ethnic groups which do not fall into any of the listed lead agencies.</p>	 <p><b>Institute Of Technical Education</b> 10 Dover Drive Singapore 138683 Hotline : 1800 225 5483 Fax : 6872 4379 <a href="http://www.ite.edu.sg">www.ite.edu.sg</a></p> <p>Note: ITE will only process application forms submitted by ITE students.</p>
 <p>Singapore Indian Development Association</p> <p><b>Singapore Indian Development Association</b> 1 Beatty Road Singapore 209943 Hotline: 1800 295 4554 / 6393 7264 Fax: 6294 7293 <a href="http://www.sinda.org.sg">www.sinda.org.sg</a></p>	 <p><b>Society for the Physically Disabled</b> 2 Peng Nguan Street SPD Ability Centre Singapore 168955 Hotline: 6579 0710, Fax: 6236 6396 <a href="http://www.iacentre.org.sg">www.iacentre.org.sg</a></p>	 <p><b>Yayasan MENDAKI</b> Wisma Mendaki No, 1 Lorong 6 Toa Payoh Singapore 319376 Hotline: 6478 3100, Fax: 6354 2807 <a href="http://www.mendaki.org.sg">www.mendaki.org.sg</a></p>
<b>iNSPIRE Fund Administrator:</b>		
 <p>Children's SOCIETY Caring for the Future</p>	<p><b>Singapore Children's Society</b> Student Service Hub (Bukit Merah) 91 Henderson Road #01-112 Singapore 150091 Hotline: 6276 5077 <a href="http://www.childrensociety.org.sg">www.childrensociety.org.sg</a></p>	
<p>The NEU PC Plus Programme is brought to you by: </p>		
<p><b>Corporate Sponsors:</b></p>	 	 <p>Singapore infocomm Technology Federation</p>
<p><b>Broadband Providers:</b></p>	 	

## PC MODEL SPECIFICATIONS

Please check with the lead agencies for the most updated information.

### Entry Level Desktop Options

PC Type	DEJ	DEP
<b>Processor</b>	AMD Athlon 5400+ Processor 2.8GHz	Intel Dual Core E2200 2.20GHz Processor 1MB L2 cache
<b>Memory</b>	1GB PC2-5300 DDR2 SDRam	1GB RAM DDR2 800 (Dual Channel) Memory
<b>Monitor / LCD Display</b>	17" LCD TFT Display	17" LCD TFT Flat Screen Colour Monitor
<b>Hard Drive</b>	160GB 7,200RPM SATA Hard Disk	160GB 3.5" 7200RPM SATAII Hard Disk
<b>Optical Drive</b>	DVD Recordable	22X Super Multi-DVD Burner DVD-Re-Writer Drive (Double Layer)
<b>Graphic Card</b>	AMD Integrated Video	nVidia 8400GS dedicated 256MB PCI-E Graphic Card
<b>External Ports</b>	6 x USB 2.0	6 x USB 2.0 (Front x 2, Rear x 4)
<b>Payable by FAS applicant</b>	\$176	\$136
<b>Payable by other applicant</b>	\$312	\$272

### Mid Range Desktop Option

PC Type	DMP
<b>Processor</b>	Intel Dual Core E5300 2.60GHz Processor 2MB L2 cache
<b>Memory</b>	2GB RAM DDR2 800 (Dual Channel) Memory
<b>Monitor / LCD Display</b>	17" LCD TFT Flat Screen Colour Monitor
<b>Hard Drive</b>	160GB 3.5" 7200RPM SATAII Hard Disk
<b>Optical Drive</b>	22X Super Multi-DVD Burner DVD-ReWriter Drive (Double Layer)
<b>Graphic Card</b>	nVidia 8400GS dedicated 256MB PCI-E Graphic Card
<b>External Ports</b>	6 x USB 2.0 (Front x 2, Rear x 4.)
<b>Payable by FAS applicant</b>	\$146
<b>Payable by other applicant</b>	\$292

# Appendix P3

## Entry Level Laptop Options

PC Type	LEA	LEJ
<b>Processor</b>	Intel Pentium® Processor T4400 (2.2 GHz), 800 MHz FSB, 1MB L2 cache)	Intel Dual Core 1.83Ghz
<b>Memory</b>	2GB DDR2 SDRAM	1GB PC2-5300 DDR2 SODimm
<b>Monitor / LCD Display</b>	14.1" WXGA TFT LCD (1280 x 800 pixel resolution)	14.1" WXGA Display
<b>Hard Drive</b>	160GB Hard Drive	160GB 7,200RPM SATA Hard Disk
<b>Optical Drive</b>	Built-in Super Multi (Double Layer) DVDRW Drive	Dual Layer DVD Multi-Burner
<b>Graphic Card</b>	Integrated Intel® Graphics Media Accelerator 4500M	Intel Media Accelerator X4500 Integrated
<b>Wireless Network Card</b>	Integrated Acer InVilink™ Nplify 802.11b/g/Draft-N Wi-Fi Certified® Network Connection, supporting Acer SignalUp™ <sup>3</sup> Wireless Technology	Wireless Intel 802.11bg
<b>External Ports</b>	2 x USB 2.0 compliant ports	3 x USB 2.0
<b>Payable by FAS applicant</b>	\$347	\$214
<b>Payable by other applicant</b>	\$560	\$427

## Mid Range Laptop Options

PC Type	LMA	LMJ	LMP
<b>Processor</b>	Intel® Core™ <sup>2</sup> Duo processor T6670 2.2GHz, 800MHz FSB, 2MB L2 cache	Intel Core Duo T6570 2.1GHz	Intel Core™ <sup>2</sup> Duo Mobile Processor P8700 (with Intel® dual-core technology) 2.53GHz, 1066MHz FSB, 3MB L2 cache
<b>Memory</b>	2GB DDR2 SDRAM	2GB PC3-8500 DDR2 SDRAM	4GB DDR2 SDRAM (SODIMM)
<b>Monitor / LCD Display</b>	14.1" WXGA TFT LCD (1280 x 800 pixel resolution)	14.1" WXGA Display	14.1" LED HD 16:9 Wide Digital-fine Screen, Built-in 1.3 Mega Pixel Camera
<b>Hard Drive</b>	160GB Hard Drive	160GB 7,200RPM SATA Hard Disk	250GB 2.5" SATAII Hard Disk
<b>Optical Drive</b>	Built-in Super Multi (Double Layer) DVDRW Drive	DVD Multi-Burner	Double Layer DVDRW Drive (Super Multi-DVD Burner)
<b>Graphic Card</b>	Integrated Intel® Graphics Media Accelerator 4500MHD	Intel Media Accelerator X4500 integrated	Integrated 3D Graphics Accelerator up to 256MB shared
<b>Wireless Network Card</b>	Integrated Intel® Wireless WiFi Link 5100 (dual-band quad-mode 802.11a/b/g/Draft-N) Wi-Fi CERTIFIED® network connection, featuring MIMO technology, supporting Acer SignalUp™ with Nplify™ <sup>3</sup> , wireless technology	Wireless Intel 5100agn	Integrated 802.11b/g/n on PCIe for future wireless technology upgrades
<b>External Ports</b>	3 x USB 2.0 compliant ports	3 x USB 2.0	3 x USB 2.0
<b>Payable by FAS applicant</b>	\$289	\$319	\$331
<b>Payable by other applicant</b>	\$579	\$609	\$621

## CUSTOMER SERVICE CENTRES INFORMATION

Please check with the lead agencies for the most updated information.

PLUTO Technology Pte Ltd	
Service Warranty	Customer Service Centre
<b>For PC Type DEP, DMP &amp; LMP</b>	37 Tannery Lane #06-03 Tannery House Singapore 347790
First 12 months warranty covers all parts and labour	
Subsequent 36 months carry-in warranty covers labour, hard disk and memory	Support / Service Centre: 6841 3289 Admin Department: 6841 3177

JK Technology Pte Ltd	
Service Warranty	Customer Service Centre
<b>For PC Type DEJ &amp; LMJ</b>	61 Kaki Bukit Ave 1 #02-13 Shun Li Industrial Park Singapore 417943
First 36 months on-site warranty covers parts and labour	
Subsequent 24 months carry-in warranty covers labour	
<b>For PC Type LEJ</b>	Hotline: 6842 6189
First 18 months on-site warranty covers parts and labour	
Subsequent 42 months carry-in warranty covers labour	

Acer Computer (Singapore) Pte Ltd	
Service Warranty	Customer Service Centre
<b>For PC Type LEA &amp; LMA</b>	29 International Business Park #01-01 Acer Building Tower A Service Centre (Side Entrance) Singapore 609923
48 months on-site warranty covers all parts and labour	
	Hotline: 6895-6311

## BROADBAND SERVICE PROVIDER INFORMATION

Please check with the lead agencies for the most updated information.

Broadband Mode	ADSL Broadband	Mobile Broadband
<b>Plan</b>	1 Mbps unlimited broadband usage	1 Mbps unlimited broadband usage
<b>Internet filtering service</b>	Yes	Yes
<b>Download Speed</b>	up to 1Mbps	up to 1Mbps
<b>Upload Speed</b>	up to 256kbps	up to 384kbps
<b>Warranty of broadband device</b>	1-year warranty by manufacturer	1-year warranty by manufacturer
<b>Customer Service hotline</b>	<b>6745 0655</b>	<b>1622</b>

## DEED OF UNDERTAKING AND INDEMNITY FOR NEU PC PLUS PROGRAMME BROADBAND SERVICE

### THIS DEED IS GIVEN BY:

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT' ("the Applicant"),

### TO:

**THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE**, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore) ("IDA").

### THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:

#### 1. Definitions

In this Deed, the following capitalised words and expressions carry the following meanings:

"**Broadband Service**" means the broadband service provided to the Applicant under the NEU PC Plus Programme.

"**Deed**" means this Deed of Undertaking and Indemnity.

"**Third Party User**" means any individual or organisation, other than the Applicant and IDA, that uses the Broadband Service.

#### 2. Applicant's Responsibilities and Obligations

- a. The Applicant is solely responsible for any use of the Broadband Service, regardless of whether the Broadband Service is used by the Applicant or by any Third Party User. The Applicant will be responsible for the use of the Broadband Service by a Third Party User whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant shall ensure that all use of the Broadband Service, whether by the Applicant or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
- c. The Applicant shall indemnify and keep IDA indemnified against, and hold IDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
  - i. Any use by the Applicant or a Third Party User of the Broadband Service for any purpose.
  - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
    - (a) This Deed.
    - (b) Any document between the Applicant and IDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
  - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
  - iv. Any termination of the Broadband Service.

### 3. IDA Disclaimers and Exclusions of Liability

- a. IDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided “as is” and “with all faults” and there are no warranties, express or implied, by operation of law or otherwise, made by IDA with respect thereto. To the maximum extent permitted by law, IDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

### 4. Termination for Improper Use of Broadband Service or Breach of Applicant’s Obligations

IDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

### 5. Premature Termination of Broadband Service

In the event the Broadband Service is terminated for any reason whatsoever within 36 calendar months of its commencement, IDA reserves the right to require the Applicant to bear any and all charges in respect of the Broadband Service for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Service.

### 6. Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

# Appendix P4

SIGNED, SEALED AND DELIVERED AS A DEED:

APPLICANT	
Name:	Signature:
NRIC:	
Address:	Date:

### Consent of Parent/Legal Guardian\*

I, the undersigned, parent/legal guardian\*\* of the above minor Applicant, have reviewed the terms of this Deed and hereby consent to the above Applicant's execution of this Deed and agree for the Applicant to be bound by the terms of this Deed.

\_\_\_\_\_  
Name:  
Relationship to Applicant:

*\*Required if the Applicant is below eighteen (18) years of age*

*\*\*Delete the inapplicable*

### IN THE PRESENCE OF:

WITNESS (Witness must be 18 years old and above)	
Name:	Signature:
NRIC:	
Address:	Date:

<u>For Official Use Only</u>  PCR No.: _____
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# M1-IDA Mobile Broadband Service Application Form

(To be completed and signed by Parent/Guardian if applicant is below 18 years of age)

Reg. No. 199206031W

PCR Number: \_\_\_\_\_ Applicant's Full Name & NRIC: \_\_\_\_\_  
(below 18 Yrs Old)

## Applicant (18 Years Old & Above) / Parent / Guardian Details

Name in NRIC / Passport / FIN of **Applicant (18 Yrs Old & above)** OR **Parent / Guardian** (\*Mr/Miss/Mrs/Mdm/Ms) Gender :  Female  Male  
Marital Status  Single  Married

NRIC / FIN of **Applicant / Parent / Guardian** Passport Number Date of Birth (DD/MM/YY) Nationality

Local Billing Address

Residential Address

Contact No (Home): \_\_\_\_\_ Contact No. (Office): \_\_\_\_\_  
(Mobile): \_\_\_\_\_ Email: \_\_\_\_\_

## Mobile Broadband Plan and Internet Filtering Service

**Broadband 1Mbps** (Applicant pays \$0.00 under PC-Bundle Scheme)  
(Applicant pays \$1.50/month under BB-Only Scheme)  **Broadband 2Mbps** (Applicant pays \$6.52/month under PC-Bundle Scheme)  
(Applicant pays \$8.02/month under BB-Only Scheme)  **Internet Filtering Service**  
 **Bar All GSM/SMS/MMS/IDD/Premium No**

## Service Commitment Contract

1. Customer must subscribe to M1's Mobile Broadband 1Mbps / 2Mbps for a contractual period of 36 months ("Commitment Period")  
In the event that customer prematurely terminates M1 Mobile Broadband services before expiry of the Commitment Period, the customer shall pay to M1 the applicable early termination charge:

Tenure	Early Termination Charge
For tenure of 0 to less than 12 months	\$107.00
For tenure of 12 to less than 24 months	\$64.20
For tenure of 24 to less than 36 months	\$32.10

- Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period shall also pay to M1 the amount as stated in Clause 1 herein.
- If the customer's SIM card is lost or stolen before the expiry of the Commitment Period, customer must either: -  
a) buy a new SIM card and continue with the subscription for the full Commitment Period; or  
b) terminate prematurely and pay M1 the amount as stated in Clause 1 herein.
- Customer is not allowed to temporarily disconnect M1's services before the expiry of the Commitment Period.
- Customer is not allowed to transfer this M1 line.
- If the customer changes service plan from Mobile Broadband 1Mbps to Mobile Broadband 2Mbps, the difference in monthly subscription payable will be borne by the Customer, and not funded by the Infocomm Development Authority of Singapore (IDA).
- Customer is not allowed to change bill plan to a service plan other than Mobile Broadband 1Mbps / 2Mbps during the Commitment Period.
- Internet Filtering service is for a fixed subscription of 36 months. Premature termination of Internet Filtering service without terminating the mobile broadband line is not allowed. In the event that customer prematurely terminates the Internet Filtering service, customer shall pay M1 on a pro-rated basis for the remaining months of the 36-months Commitment Period based on the rate of \$1.28 per month.
- M1's General and Specific Terms and Conditions for the provision of services at [www.m1.com.sg](http://www.m1.com.sg) shall also apply to this contract. In cases of inconsistencies, Clauses 1 through 8 herein shall prevail.

**SIGN  
HERE**

Signature of **Applicant / Parent / Guardian**

Date of Purchase

## For Official Use

Mobile Phone No./ LDN \_\_\_\_\_ Mobile Phone Model: \_\_\_\_\_ Remarks: \_\_\_\_\_

SIM Card No. (For GSM network) (please paste sticker here) \_\_\_\_\_

Equipment No. (IMEI) (please paste sticker here) \_\_\_\_\_ Attended by: \_\_\_\_\_

Signature/Name of Staff /Date



PCR Number :

SingNet BroadBand Access Service Application Cum Agreement Form

SingNet Pte Ltd
Company reg. no.: 199802130W

YOUR PARTICULARS

Name of Applicant: Mr/Miss/Mdm/Dr\* (as in NRIC/FIN/Passport) Gender: Male / Female\*
NRIC/FIN/Passport\* No.: Date of Birth (dd/mm/yy): Age:
Residential Address: S( )
Telephone:(H) (O) (HP/PG)
Email address

Please fill in particulars of parent/guardian or authorised officer for applicant below 18 years old.

Mr/Miss/Mdm/Dr\* NRIC/FIN/Passport No.:
Telephone:(H) (O) (HP/PG)

Tel (ADSL) Activation

Tel (ADSL) No. for SingNet BroadBand activation:
Name and NRIC/FIN No. of Subscriber of the Tel (ADSL) No.
No. of Parallel Tel. Ext: 1 main + ( ) extensions.

SingNet BroadBand Package :

- Option 1 : SingNet BroadBand 1Mbps Unlimited Plan + PC Bundle (36 months contractual period)
Option 2 : SingNet BroadBand 1Mbps Unlimited Plan only @ \$1.50 per month (36 months contractual period)

SingNet BroadBand Terms & Conditions

- 1. The subscription service provided by SingNet is structured as a package under NEU PC PLUS. This broadband package is only available under this program.
2. This is a 1Mbps Unlimited Plan and has a 36 months contractual term commencing from the date of the service activation.
3. The service is bundled with a free ADSL Ethernet modem which is non-refundable, returnable or exchangeable.
4. Your residence must be pre-equipped with a SingTel fixed telephone line.
5. If the fixed telephone line is not registered in your name (eg the telephone line is registered under your parent's name), you must warrant that you have obtained proper authorization from the registered customer of the telephone line to enable it for SingNet BroadBand.
6. For Security Suite service, an email will be sent to subscriber's SingNet email account to instruct subscriber to download the SingNet Security Suite, powered by McAfee.
7. Each SingNet BroadBand account is valid for a single user, who applies with a residential line, to login to a single connection session, and not for multiple concurrent logins.
8. Applicants currently using a VPN (virtual private network) may need to purchase a WinPoET or MacPoET dialer from SingNet authorized installers or modem vendors.
9. If the applicant changes addresses from the original installation site, a re-activation charge will have to be borne by the applicant.
10. This service is subject to the premature termination charges. Applicant has to pay the premature termination charges for any premature termination at the rate of 80% of the monthly recurring charges for the period between the date of termination and the expiry of the contract term.
11. Prices are inclusive of prevailing GST.
12. SingNet's Broadband Terms and Conditions of Service shall apply to the service(s)/product(s) subscribed. For details, please refer to SingNet BroadBand website.

UNDERTAKING

\*I/We confirm that all information given by \*me/us in connection with this application is true and correct.
\*I/We agree to subscribe for SingNet's BroadBand Access Service on the following terms and conditions, which terms and conditions shall apply on SingNet's acceptance of this application including any amendments SingNet or SingTel (as applicable) may make from time to time to those terms and conditions.

Signature of \*Applicant/Authorised Person
Date

Note :
1 This refers to the fixed line installed in your home for telephone calls via SingTel.
2 This refers to the number of phone lines connected to your main telephone number at home currently.