

# BROADBAND-ONLY SCHEME APPLICATION FORM

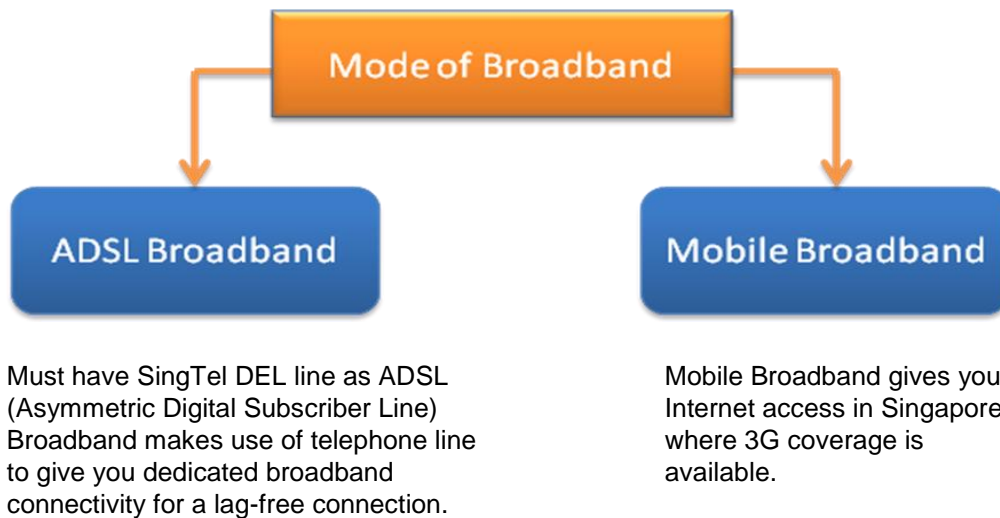


## OBJECTIVE

The NEU PC Plus Programme is an initiative by the Infocomm Development Authority of Singapore (IDA) to bridge the digital divide by offering affordable PCs and broadband access to students and people with disabilities from low income families.

## POINTS TO NOTE

1. This Broadband-Only Scheme offers a highly subsidised 3 years broadband subscription if you qualify for the scheme base on the terms and conditions spelt out in Appendix B1. Successful applicants need to only pay \$1.50/month for broadband subscription for 3 years.
2. Students receiving assistance from IDA-approved financial assistance schemes (AFAS) are eligible for this scheme.
3. To receive the subsidised 3 years broadband subscription, please note that (i) there must be 3G coverage to support mobile broadband, or (ii) there must be a fixed SingTel telephone line for ADSL broadband.
4. Applicants found to have existing broadband subscription will be disqualified.
5. Applicants should refer to the guide below to determine which broadband mode best suits their needs.



For Official Use Only

PCR No.: \_\_\_\_\_

# BROADBAND-ONLY SCHEME APPLICATION FORM



## A. Broadband Options

Please tick the check-box to indicate the Broadband option.

ADSL – SingTel

Mobile – M1

If you are applying for broadband service, please complete:

(i) The Deed of Undertaking and Indemnity ([Appendix P4](#)); **AND**

(ii) SingTel Broadband Application Form – for ADSL Broadband application; **OR**

(iii) M1 Broadband Application Form – for Mobile Broadband application.

Please note that Applicant found to have existing broadband at home will be disqualified from the programme.

I wish / do not wish<sup>#</sup> to apply for Internet Filtering Service.

*Internet Filtering Service allows parents to restrict their child's access to undesirable sites, images and content while surfing the internet.*

<sup>#</sup> Delete where appropriate

## B. Particulars of Applicant

Applicant's Name\* (please underline Surname) : \_\_\_\_\_

NRIC/Birth Certificate No.\*: \_\_\_\_\_

Citizenship\*:  Singaporean

Date of Birth\* : \_\_\_\_\_  
(dd/mm/yyyy, e.g. 30/01/1997)

Permanent Resident

Name of current school and class\* : \_\_\_\_\_

Permanently disabled\*?  Yes  No

*If Yes, provide description of disability:* \_\_\_\_\_

Occupation (if applicable): \_\_\_\_\_ Gross Monthly Salary (if applicable) : \_\_\_\_\_

### B.1 Contact Information

Tel No.\*: \_\_\_\_\_ (Home) \_\_\_\_\_ (HP)

Address\* : \_\_\_\_\_  
\_\_\_\_\_

Email Address: \_\_\_\_\_  
\_\_\_\_\_

# BROADBAND-ONLY SCHEME APPLICATION FORM



**B.2 Alternate Contact Information (e.g. father, mother, guardian)**

Name\*: \_\_\_\_\_ Relationship to applicant\*: \_\_\_\_\_

Address (if different from above) :

\_\_\_\_\_

Tel No.\*: \_\_\_\_\_ (Home) Tel No.\*: \_\_\_\_\_ (Home)

NOTE: \* denotes information that is compulsory

**C. Type of Housing**

1 Room    2 Room    3 Room    4 Room    5 Room    Others: \_\_\_\_\_

Purchased    Rented (please provide proof of rental from HDB or agreement from landlord for usage of address)

**D. Household Financial Information**

Is your household receiving financial assistance or maintenance allowance from any organization / person?

Yes (please provide details below)    No

Name of Organisation / Person	Address	Tel No	Amount of financial assistance or maintenance allowance received per month

**E. Particulars of Household Members**

Name (as in NRIC/BC) <u>and</u> NRIC/ BC No.	Gender	Citizenship	Date of Birth	Relationship to applicant	Gross Monthly Income (where applicable)	State (where applicable) : Name of School / Current Education Level / Occupation / Highest Education Level

# BROADBAND-ONLY SCHEME APPLICATION FORM



**F. School's certification for student receiving assistance**

I certify that the student, \_\_\_\_\_ (Name),  
 \_\_\_\_\_ (NRIC / Birth Cert. No.) is receiving assistance under the following  
 IDA-approved financial assistance schemes (AFAS):

Please tick accordingly:	
<input type="checkbox"/>	CDC & CCC ITE Bursary
<input type="checkbox"/>	CDC & CCC Polytechnic Bursary
<input type="checkbox"/>	Independent School Bursary (ISB)
<input type="checkbox"/>	MOE Financial Assistance Scheme (MOE-FAS)
<input type="checkbox"/>	School of the Art (SOTA) Bursary
<input type="checkbox"/>	Special Education School Financial Assistance Scheme (SPED-FAS)
<input type="checkbox"/>	Singapore Sports School Financial Assistance Scheme (SSS-FAS)

\_\_\_\_\_  
 Name and Signature of Officer-in-charge / HOD / Principal<sup>#</sup> and school stamp Date

<sup>#</sup>Delete where appropriate

**G. Declaration by Applicant and Parent / Guardian**

- ✓ We hereby declare that the information supplied is true and correct and that we have not willfully suppressed any material fact. If we have suppressed any material facts or provided any false or inaccurate information, our application will be rejected and/or the broadband subscription withdrawn from us.
- ✓ We agree to comply with all the terms and conditions of the Broadband-Only Scheme.
- ✓ We agree that our information will be released to sponsor(s) and industry partner(s) of this programme for processing and audit purpose.
- ✓ We understand that our application may be rejected by IDA and/or the lead agencies without assigning any reason for doing so.

Name & Signature of Parent / Guardian<sup>#</sup> : \_\_\_\_\_

Name & Signature of Applicant : \_\_\_\_\_

Date : \_\_\_\_\_

<sup>#</sup>Delete where appropriate

## HOW TO APPLY

- Go through the Declaration and Terms & Conditions thoroughly before signing.
- Please complete the Deed of Undertaking and Indemnity **and** (i) SingTel Broadband Service Application Form **or** (ii) M1 Broadband Service Application Form. You are **not** eligible to apply if your household already has broadband subscription.
- Ensure all required supporting documents are attached for smooth processing. **Incomplete** application forms will **NOT** be processed.
- Submit completed forms through the student's school (General Office) or directly to the appropriate Lead Agency for processing. (Refer to [Appendix B2](#) for list of lead agencies participating in this programme).

## SUPPORTING DOCUMENT

### (1) Applicants receiving assistance under the following AFAS:

Supporting Documents	(a)	(b)	(c)	(d)
<b>IDA-Approved Financial Assistance Scheme (AFAS)</b>				
MOE-FAS	√	√	-	-
CDC & CCC ITE / Polytechnic Bursary	√	√	-	-
ISB	√	√	√	√
SOTA Bursary	√	√	√	√
SSS-FAS	√	√	√	√
SPED-FAS	√	√	√	√

Supporting documents:

- School Officer-in-charge, HOD or Principal to complete [Section F](#)
- Birth Certificates/NRICs of applicant and **all** household members (photocopy both sides);
- Latest Income Tax Assessment form or pay slips or CPF Contribution History for **all working adults** in the household (working adults who do not have fixed monthly salary must produce the pay slips of the last 3 months or CPF contribution history);
- Latest CPF Contribution History of **all non-working adults** in the household.

## TERMS & CONDITIONS

<b>1. Eligibility</b>	<p><b><u>Broadband-Only Scheme Application</u></b></p> <ul style="list-style-type: none"> <li>▪ Open to student receiving assistance under AFAS only.</li> <li>▪ Applicants with existing broadband subscription will be disqualified.</li> <li>▪ Each eligible household can only apply for one broadband service regardless of total number of school-going children.</li> <li>▪ Applicant must have a working computer at home.</li> </ul>
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<b><u>Additional requirements for IDA-approved financial assistance schemes (AFAS)</u></b>	
<b>AFAS</b>	<b>Eligibility &amp; Qualifying Income Criteria</b>
MOE-FAS	<ul style="list-style-type: none"> <li>• Student must be MOE-FAS recipient</li> </ul>
CDC & CCC ITE / Polytechnic Bursary	<ul style="list-style-type: none"> <li>• Student must be CDC &amp; CCC bursary recipient</li> </ul>
ISB	<ul style="list-style-type: none"> <li>• Student must be Independent School Bursary (ISB) recipient; and</li> <li>• Qualifying household income &lt;=\$1,800 or PCI &lt;=\$500</li> </ul>
SOTA Bursary SSS-FAS	<ul style="list-style-type: none"> <li>• Student must be SOTA (School of the Art) Bursary <b>OR</b> SSS (Singapore Sports School) FAS recipient; and</li> <li>• Student must be Singapore citizen; and</li> <li>• Qualifying household income &lt;=\$1,800 or PCI &lt;=\$500</li> </ul>
SPED-FAS	<ul style="list-style-type: none"> <li>• Student must be SPED FAS recipient; and</li> <li>• Student must be Singapore citizen; and</li> <li>• Qualifying household income &lt;=\$1,800 or PCI &lt;=\$500</li> </ul>
<b>2. Applicant's Co-Payment</b>	<ul style="list-style-type: none"> <li>▪ Subscription fee for unlimited broadband access with broadband device and internet filtering service is <b>\$1.50/month for 36 months</b>. Thereafter, the Applicant and/or the Applicant's parent/guardian shall be responsible for any subscription fees or other charges that may be imposed by the broadband service provider, should the Applicant wish to continue using the broadband services.</li> </ul>
<b>3. Approval</b>	<ul style="list-style-type: none"> <li>▪ Applications are processed by lead agencies appointed by IDA for this programme (refer to <a href="#">Appendix B2</a> for list of lead agencies).</li> <li>▪ Applications are subject to qualifying criteria &amp; approval of Broadband-Only Scheme.</li> <li>▪ The decision made on each case is final. For the avoidance of doubt, IDA or the lead agencies need not provide any reason for the rejection of any application.</li> </ul>
<b>4. Notification</b>	<ul style="list-style-type: none"> <li>▪ The broadband service provider will inform applicant of the application outcome and arrange the date of delivery or collection of broadband device with the successful applicant.</li> <li>▪ IDA and the Lead Agency shall not be held responsible for any cost, damages or expenses incurred by the Applicant due to non-delivery or late or incomplete delivery of broadband device.</li> <li>▪ Any change in applicant's home address and/or contact numbers before the broadband service activation should be updated with the Lead Agency handling the application.</li> </ul>
<b>5. Broadband Package</b>	<p>Each package includes :</p> <ul style="list-style-type: none"> <li>▪ 1Mbps unlimited Broadband Internet Subscription for 3 years;</li> <li>▪ Internet Filtering Service; and</li> <li>▪ Broadband connectivity device.</li> </ul>
<b>6. Others</b>	<ul style="list-style-type: none"> <li>▪ IDA's appointed lead agencies reserve the right to ask for additional documents to support your application.</li> <li>▪ IDA reserves the right to amend the Terms &amp; Conditions as and when it deems necessary.</li> <li>▪ The use of the broadband service is subject to such terms and conditions as may be imposed by SingTel Pte Ltd and M1 Pte Ltd and accepted by IDA.</li> </ul>

<b>Lead Agencies:</b>		
 <p><b>Association of Muslim Professionals</b>                  AMP@Pasir Ris #05-11                  1 Pasir Ris Drive 4                  Singapore 519457                  Tel: 6416 3966                  Fax: 6583 2806  <a href="http://www.amp.org.sg">www.amp.org.sg</a></p>	 <p><b>Central Sikh Gurdwara Board</b>                  9 Jalan Bukit Merah                  Singapore 169543.                  Hotline: 6327 2004/05/07                  Fax: 6327 2009  <a href="http://www.sikhs.org.sg">www.sikhs.org.sg</a></p>	
 <p>华社自助理事会                  CHINESE DEVELOPMENT ASSISTANCE COUNCIL</p> <p><b>Chinese Development Assistance Council</b>                  CDAC Building                  65 Tanjong Katong Road                  Singapore 436957                  Hotline: 6603 5588                  Fax: 6842 4110  <a href="http://www.cdac.org.sg">www.cdac.org.sg</a></p>	 <p><b>The Eurasian Association</b>                  139 Ceylon Road                  Eurasian Community House                  Singapore 429744                  Hotline : 6447 1578                  Fax: 6447 3189  <a href="http://www.eurasians.org">www.eurasians.org</a></p> <p>Note: EA will also help to process applications of the minority ethnic groups which do not fall into any of the listed lead agencies.</p>	 <p><b>Institute Of Technical Education</b>                  10 Dover Drive                  Singapore 138683                  Hotline : 1800 225 5483                  Fax : 6872 4379  <a href="http://www.ite.edu.sg">www.ite.edu.sg</a></p> <p>Note: ITE will only process application forms submitted by ITE students.</p>
 <p>Singapore Indian Development Association</p> <p><b>Singapore Indian Development Association</b>                  1 Beatty Road                  Singapore 209943                  Hotline: 1800 295 4554 / 6393 7264                  Fax: 6294 7293  <a href="http://www.sinda.org.sg">www.sinda.org.sg</a></p>	 <p><b>Society for the Physically Disabled</b>                  2 Peng Nguan Street                  SPD Ability Centre                  Singapore 168955                  Hotline: 6579 0710                  Fax: 6236 6396  <a href="http://www.iacentre.org.sg">www.iacentre.org.sg</a></p>	 <p><b>Yayasan MENDAKI</b>                  Wisma Mendaki                  No, 1 Lorong 6 Toa Payoh                  Singapore 319376                  Hotline: 6478 3100                  Fax: 6354 2807  <a href="http://www.mendaki.org.sg">www.mendaki.org.sg</a></p>
<b>iNSPIRE Fund Administrator:</b>		
 <p><b>Children's SOCIETY</b>                  Caring for the Future</p>	<p><b>Singapore Children's Society</b>                  Student Service Hub (Bukit Merah)                  91 Henderson Road #01-112                  Singapore 150091                  Hotline: 6276 5077  <a href="http://www.childrensociety.org.sg">www.childrensociety.org.sg</a></p>	
<p>The NEU PC Plus Programme is brought to you by:</p> 		
<p>Corporate Sponsor:</p> 	<p>Broadband Providers:</p> 	

## BROADBAND SERVICE PROVIDER INFORMATION

Please check with the lead agencies for the most updated information.

Broadband Mode	ADSL Broadband	Mobile Broadband
<b>Plan</b>	1 Mbps unlimited broadband usage	1 Mbps unlimited broadband usage
<b>Internet filtering service</b>	Yes	Yes
<b>Download Speed</b>	up to 1Mbps	up to 1Mbps
<b>Upload Speed</b>	up to 256kbps	up to 384kbps
<b>Warranty of broadband device</b>	1-year warranty by manufacturer	1-year warranty by manufacturer
<b>Customer Service hotline</b>	<b>6745 0655</b>	<b>1622</b>

### DEED OF UNDERTAKING AND INDEMNITY FOR NEU PC PLUS PROGRAMME BROADBAND SERVICE

**THIS DEED IS GIVEN BY:**

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT' ("the Applicant"),

**TO:**

**THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE**, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore) ("IDA").

**THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:**

**1. Definitions**

In this Deed, the following capitalised words and expressions carry the following meanings:

**"Broadband Service"** means the broadband service provided to the Applicant under the NEU PC Plus Programme.

**"Deed"** means this Deed of Undertaking and Indemnity.

**"Third Party User"** means any individual or organisation, other than the Applicant and IDA, that uses the Broadband Service.

**2. Applicant's Responsibilities and Obligations**

- a. The Applicant is solely responsible for any use of the Broadband Service, regardless of whether the Broadband Service is used by the Applicant or by any Third Party User. The Applicant will be responsible for the use of the Broadband Service by a Third Party User whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant shall ensure that all use of the Broadband Service, whether by the Applicant or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
- c. The Applicant shall indemnify and keep IDA indemnified against, and hold IDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
  - i. Any use by the Applicant or a Third Party User of the Broadband Service for any purpose.
  - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
    - (a) This Deed.
    - (b) Any document between the Applicant and IDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
  - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
  - iv. Any termination of the Broadband Service.

### 3. IDA Disclaimers and Exclusions of Liability

- a. IDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided “as is” and “with all faults” and there are no warranties, express or implied, by operation of law or otherwise, made by IDA with respect thereto. To the maximum extent permitted by law, IDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

### 4. Termination for Improper Use of Broadband Service or Breach of Applicant’s Obligations

IDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

### 5. Premature Termination of Broadband Service

In the event the Broadband Service is terminated for any reason whatsoever within 36 calendar months of its commencement, IDA reserves the right to require the Applicant to bear any and all charges in respect of the Broadband Service for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Service.

### 6. Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

## Appendix B4

SIGNED, SEALED AND DELIVERED AS A DEED:

APPLICANT	
Name:	Signature:
NRIC:	
Address:	Date:

### Consent of Parent/Legal Guardian\*

I, the undersigned, parent/legal guardian\*\* of the above minor Applicant, have reviewed the terms of this Deed and hereby consent to the above Applicant's execution of this Deed and agree for the Applicant to be bound by the terms of this Deed.

\_\_\_\_\_  
Name:

Relationship to Applicant:

*\*Required if the Applicant is below eighteen (18) years of age*

*\*\*Delete the inapplicable*

### IN THE PRESENCE OF:

WITNESS (Witness must be 18 years old and above)	
Name:	Signature:
NRIC:	
Address:	Date:

For Official Use Only

PCR No.: \_\_\_\_\_

# M1-IDA Mobile Broadband Service Application Form

(To be completed and signed by Parent/Guardian if applicant is below 18 years of age)



Reg. No. 199206031W

PCR Number: \_\_\_\_\_ Applicant's Full Name & NRIC: \_\_\_\_\_  
(below 18 Yrs Old)

## Applicant (18 Years Old & Above) / Parent / Guardian Details

Name in NRIC / Passport / FIN of **Applicant (18 Yrs Old & above)** OR **Parent / Guardian** (\*Mr/Miss/Mrs/Mdm/Ms) Gender :  Female  Male  
Marital Status  Single  Married

NRIC / FIN of **Applicant / Parent / Guardian** Passport Number Date of Birth (DD/MM/YY) Nationality

Local Billing Address

Residential Address

Contact No (Home): \_\_\_\_\_ Contact No. (Office): \_\_\_\_\_  
(Mobile): \_\_\_\_\_ Email: \_\_\_\_\_

## Mobile Broadband Plan and Internet Filtering Service

**Broadband 1Mbps**  
(Applicant pays \$0.00 under PC-Bundle Scheme)  
(Applicant pays \$1.50/month under BB-Only Scheme)

**Broadband 2Mbps**  
(Applicant pays \$6.52/month under PC-Bundle Scheme)  
(Applicant pays \$8.02/month under BB-Only Scheme)

**Internet Filtering Service**  
 **Bar All GSM/SMS/MMS/IDD/Premium No**

## Service Commitment Contract

- Customer must subscribe to M1's Mobile Broadband 1Mbps / 2Mbps for a contractual period of 36 months ("Commitment Period")  
In the event that customer prematurely terminates M1 Mobile Broadband services before expiry of the Commitment Period, the customer shall pay to M1 the applicable early termination charge:

Tenure	Early Termination Charge
For tenure of 0 to less than 12 months	\$107.00
For tenure of 12 to less than 24 months	\$64.20
For tenure of 24 to less than 36 months	\$32.10

- Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period shall also pay to M1 the amount as stated in Clause 1 herein.
- If the customer's SIM card is lost or stolen before the expiry of the Commitment Period, customer must either: -  
a) buy a new SIM card and continue with the subscription for the full Commitment Period; or  
b) terminate prematurely and pay M1 the amount as stated in Clause 1 herein.
- Customer is not allowed to temporarily disconnect M1's services before the expiry of the Commitment Period.
- Customer is not allowed to transfer this M1 line.
- If the customer changes service plan from Mobile Broadband 1Mbps to Mobile Broadband 2Mbps, the difference in monthly subscription payable will be borne by the Customer, and not funded by the Infocomm Development Authority of Singapore (IDA).
- Customer is not allowed to change bill plan to a service plan other than Mobile Broadband 1Mbps / 2Mbps during the Commitment Period.
- Internet Filtering service is for a fixed subscription of 36 months. Premature termination of Internet Filtering service without terminating the mobile broadband line is not allowed. In the event that customer prematurely terminates the Internet Filtering service, customer shall pay M1 on a pro-rated basis for the remaining months of the 36-months Commitment Period based on the rate of \$1.28 per month.
- M1's General and Specific Terms and Conditions for the provision of services at [www.m1.com.sg](http://www.m1.com.sg) shall also apply to this contract. In cases of inconsistencies, Clauses 1 through 8 herein shall prevail.

**SIGN  
HERE**

Signature of **Applicant / Parent / Guardian**

Date of Purchase

## For Official Use

Mobile Phone No./ LDN \_\_\_\_\_ Mobile Phone Model: \_\_\_\_\_ Remarks: \_\_\_\_\_

SIM Card No. (For GSM network) (please paste sticker here) \_\_\_\_\_

Equipment No. (IMEI) (please paste sticker here) \_\_\_\_\_ Attended by: \_\_\_\_\_

Signature/Name of Staff /Date



PCR Number :

SingNet BroadBand Access Service Application Cum Agreement Form

SingNet Pte Ltd
Company reg. no.: 199802130W

YOUR PARTICULARS

Name of Applicant: Mr/Miss/Mdm/Dr\* (as in NRIC/FIN/Passport) Gender: Male / Female\*
NRIC/FIN/Passport\* No.: Date of Birth (dd/mm/yy): Age:
Residential Address: S( )
Telephone:(H) (O) (HP/PG)
Email address

Please fill in particulars of parent/guardian or authorised officer for applicant below 18 years old.

Mr/Miss/Mdm/Dr\* NRIC/FIN/Passport No.:
Telephone:(H) (O) (HP/PG)

Tel (ADSL) Activation

Tel (ADSL) No. for SingNet BroadBand activation:
Name and NRIC/FIN No. of Subscriber of the Tel (ADSL) No.
No. of Parallel Tel. Ext<sup>2</sup>: 1 main + ( ) extensions.

SingNet BroadBand Package :

- Option 1 : SingNet BroadBand 1Mbps Unlimited Plan + PC Bundle (36 months contractual period)
Option 2 : SingNet BroadBand 1Mbps Unlimited Plan only @ \$1.50 per month (36 months contractual period)

SingNet BroadBand Terms & Conditions

- 1. The subscription service provided by SingNet is structured as a package under NEU PC PLUS. This broadband package is only available under this program.
2. This is a 1Mbps Unlimited Plan and has a 36 months contractual term commencing from the date of the service activation.
3. The service is bundled with a free ADSL Ethernet modem which is non-refundable, returnable or exchangeable.
4. Your residence must be pre-equipped with a SingTel fixed telephone line.
5. If the fixed telephone line is not registered in your name (eg the telephone line is registered under your parent's name), you must warrant that you have obtained proper authorization from the registered customer of the telephone line to enable it for SingNet BroadBand.
6. For Security Suite service, an email will be sent to subscriber's SingNet email account to instruct subscriber to download the SingNet Security Suite, powered by McAfee.
7. Each SingNet BroadBand account is valid for a single user, who applies with a residential line, to login to a single connection session, and not for multiple concurrent logins.
8. Applicants currently using a VPN (virtual private network) may need to purchase a WinPoET or MacPoET dialer from SingNet authorized installers or modem vendors.
9. If the applicant changes addresses from the original installation site, a re-activation charge will have to be borne by the applicant.
10. This service is subject to the premature termination charges. Applicant has to pay the premature termination charges for any premature termination at the rate of 80% of the monthly recurring charges for the period between the date of termination and the expiry of the contract term.
11. Prices are inclusive of prevailing GST.
12. SingNet's Broadband Terms and Conditions of Service shall apply to the service(s)/product(s) subscribed. For details, please refer to SingNet BroadBand website.

UNDERTAKING

\*I/We confirm that all information given by \*me/us in connection with this application is true and correct.
\*I/We agree to subscribe for SingNet's BroadBand Access Service on the following terms and conditions, which terms and conditions shall apply on SingNet's acceptance of this application including any amendments SingNet or SingTel (as applicable) may make from time to time to those terms and conditions.

Signature of \*Applicant/Authorised Person
Date

Note :
1 This refers to the fixed line installed in your home for telephone calls via SingTel.
2 This refers to the number of phone lines connected to your main telephone number at home currently.