

## **NEU PC PLUS - INSPIRE FUND PROGRAMME FY07**

### **FREQUENTLY ASKED QUESTIONS**

**(This document is for NEU PC PLUS - INSPIRE Fund circulation only)**

#### **About NEU PC PLUS Programme**

**Q1. What is the NEU PC PLUS Programme?**

A1. The programme offers qualified applicants (who meet the per capita income criteria of \$500/month) a subsidised computer bundled with 3 years of free broadband access, free software and service support.

**Q2. How do I apply for NEU PC PLUS's computer?**

A2. You can apply for a PC under the Programme by filling in an application form which can either be obtained from your school general office or download from the web site <http://www.ida.gov.sg/neupc>.

**Q3. Who can I ask if I have questions about the NEU PC PLUS Programme?**

A3. For questions on NEU PC PLUS Programme, you can direct your queries to IDA. Contact persons in IDA  
Mr Teo Shih Wee, Tel No: 6211 0249, Email Address: [teo\\_shih\\_wee@ida.gov.sg](mailto:teo_shih_wee@ida.gov.sg)

#### **About NEU PC PLUS INSPIRE Fund**

**Q4. Who can apply for the computers under the NEU PC PLUS Programme?**

A4. Full-time students from Government or Government-aided schools, Junior Colleges, Centralised Institute, Independent Schools, Institutes of Technical Education, Polytechnics or Special Education Schools can apply for the NEU PC PLUS Programme. Please refer to the application form for details on eligibility criteria.

**Q5. What is NEU PC PLUS - iNSPIRE Fund?**

A5. iNSPIRE Fund is a pool of fund donated by corporations and IDA's contribution of \$2 for every \$1 drawn down from the iNSPIRE Fund. The Fund is meant to help pupils who still have problems with their co-payment, after exhausting all available forms of assistance. Students from underprivileged households can do community work over-and-above their CIP in school to earn 'points' for their co-payment. The fund can be applied together with the NEU PC Plus application form and requires recommendation by schools.

**Q6. How many hours of community work must I complete?**

A6. If you are below 15 years old, you will need to clock at least 6 hours of community work. If you are 15 years old and above, you will need to complete at least 12 hours of community service.

Q7. Can I use the Opportunity Fund and iNSPIRE Fund at the same time?

A7. No, you can only use either the Opportunity Fund or the iNSPIRE Fund.

Q8. How do I look for community work?

A8. You can talk to your school teachers for available community project in your school. You can also visit the National Volunteer & Philanthropy Centre's (NVPC) website <http://www.nvpc.org.sg> to find suitable community services through their eMatch service. You can also source and participate in the Flag Selling community service by visiting the National Council for Social Service website <http://www.ncss.org.sg> → Social Services → NCSS-approved Fund-raising Events (refer to the APPENDIX 1 for details).

Q9. How do I know whether I am successful in my iNSPIRE Fund application?

A9. The NEU PC Plus application will be processed by the Lead Agency and they will decide whether you are eligible for the NEU PC Plus application. If you are not approved for the NEU PC Plus application, it also means that your iNSPIRE Fund application is rejected.

Only when the NEU PC Plus application is approved, IDA will then further decide whether you are eligible for the iNSPIRE Fund programme. If you are qualified, you will receive a letter of in-principle approval that will let you know when to start your community services and also a log card to record your community services you would be doing.

Q10. How do I inform the authority I have completed my community services?

A10. All your community work must be recorded and endorsed by the authorised personnel in the log card. Once you have completed the stipulated number of hours required for the iNSPIRE Fund, send your log card to the Singapore Children's Society, the Fund Administrator (FA), for processing your PC bundle.

Q11. When will I receive my PC bundle if I am successful in my application?

A11. You will be notified by post of the approval of the community services after you have submitted the log card to the FA. The final PC delivery and broadband activation will take about 1 to 2 months.

Q12. What should I do if I am successful in my main NEU PC Plus application but rejected for my iNSPIRE Fund application?

A12. You will have to decide whether you want to co-pay for the PC. If you decide not to take up the PC bundle, your NEU PC Plus application will be withdrawn. If you decide to co-pay for the PC, your PC order and broadband will be activated and you will have to pay the co-payment to the PC Vendor in cash upon delivery of the PC.